Date: September 22, 2026

Dear Valued Perlick Distributor and Dealer,

THIS NOTICE APPLIES ONLY TO PRODUCTS SOLD TO CONSUMERS IN THE PROVINCE OF QUÉBEC, CANADA. THIS INCLUDES E-COMMERCE AND BRICK AND MORTAR STORE SALES TO CONSUMERS IN QUEBEC. It does not apply to sales in the United States or other Canadian provinces outside of Quebec.

Effective **October 5, 2026,** Québec's *Warranty of Good Working Order* ("WGWO") requires certain ***household appliances***, including residential refrigerators and freezers, to carry a mandatory six-year legal warranty. The warranty applies to covered products delivered to Québec consumers on or after October 5, 2026. The *Warranty of Good Working Order* ("WGWO") is part of a broader regulation known as Quebec Bill 29, *An Act to protect consumers from planned obsolescence and to promote the durability, repairability and maintenance of goods.*

In compliance with Québec's *Warranty of Good Working Order* aspect of this regulation, Perlick will provide the mandatory six-year legal warranty, (6-year parts & labor), on all G5 residential undercounter Luxe and Core series refrigerators and freezers to Québec customers.

For additional information regarding Québec's Warranty of Good Working Order, please consult the Québec Office de la protection du consommateur (OPC) and the Québec Consumer Protection Act. Dealers and distributors are responsible for ensuring their own compliance with applicable Québec laws and regulations.

Quebec Bill 29

Dealer and Retailer Responsibilities in Québec

For covered Perlick residential refrigeration products sold in Québec, retailers and dealers must clearly disclose the six-year Warranty of Good Working Order to consumers. The disclosure must be prominently displayed:

- On product webpages near the advertised price
- On physical product in showrooms near the advertised price
- In advertising and promotional materials directed to or accessible to Québec consumers

Perlick recommends using the following language:

Warranty of Good Working Order (Québec Only)
In accordance with Quebec regulations, this product is covered by a free six-year Warranty of Good Working Order beginning on the date of delivery to the consumer.

Action Required

Prior to October 5, 2026, please review show floor models, Québec-facing websites, advertisements, product listings, and sales materials to ensure the required warranty disclosure is properly displayed for covered products.

This communication is provided for informational purposes only and is not intended as legal advice. Dealers and distributors are responsible for ensuring their own compliance with applicable Québec laws and regulations.

Thank you for your continued partnership.

Sincerely,

Perlick Corporation

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